

LOQUAX LANGUAGES

TERMS AND CONDITIONS

Please note that Loquax Languages currently accepts orders from UK customers only.

PRICES

Current prices for **Teachers Talking French** and **Teachers Talking Spanish** are listed in the most recent published price list and on our website.

The prices listed refer to sets of 6 CDs which are for individual use only and cannot be copied.

Please note that attempts to copy CDs written and produced by Loquax Languages may result in technical problems for the user. Loquax Languages accepts no responsibility for technical problems caused by attempts to copy CDs which it supplies.

VAT (Value Added Tax: currently 17.5%) will be added to all orders.

Postage and packing is charged according to the weight and value of the goods and delivery by surface mail.

Loquax Languages reserves the right to amend prices without notice.

HOW TO ORDER AND HOW TO PAY

Teachers Talking French and/or Teachers Talking Spanish are available directly from:

Loquax Languages

Fosters

Hartest

Bury St. Edmunds

Suffolk

IP29 4ET

Tel 01284 831037

Fax 01284 831037

Email: info@loquaxlanguages.com

Before ordering, please make sure that your equipment is suitable for the audio CDs that you wish to purchase. If you are unsure please contact us by telephone, fax or email.

Orders should normally be made using one of the **Order Forms** that can be found on our websites: www.ttfrench.com or www.ttspanish.com

Invoices are sent out under separate cover at the same time as the goods. Under no circumstances can invoices be issued in advance of the supply of the goods.

Educational institutions and businesses may submit an official signed order on headed paper or on a signed official order form. An order transmitted by fax is acceptable. An order submitted by email or telephone is acceptable only if an official order number is quoted.

Payment must be made either by direct transfer to Loquax Languages's bank account, or by sterling cheque. Any bank transfer charges must be borne by the customer.

Credit is limited strictly to 30 days, after which interest is charged.

TERMS AND CONDITIONS OF TRADING

Please note that we are a **mail order** business. See the following section, **Terms and conditions of trading**, for further information.

- A. These Terms and Conditions shall apply to the sale by Loquax Languages of any items offered for sale by Loquax Languages, hereinafter known as "Goods", and purchased by any customer, hereinafter known as "Customer".
- B. These Terms and Conditions supersede any inconsistent or supplementary provisions contained in the Customer's purchase order or in any other communication. Loquax Languages contracts with the Customer on condition that the Customer accepts these Terms and Conditions without modification or qualification and, without prejudice to this, the delivery of the Goods or the acceptance of the Goods or any other act or conduct of the Customer in confirmation of the supply of the Goods shall constitute an unqualified acceptance by the Customer of these Terms and Conditions. No representations, warranties or guarantees other than those contained herein and no variation of these Terms and Conditions, shall be binding on Loquax Languages. Any variation, representation or guarantee made as aforesaid will apply only to the particular order concerned except where otherwise agreed.
- C. These Terms and Conditions shall not affect any statutory rights to which the Customer may from time to time be entitled to the extent that such rights cannot by law be varied or excluded.
 1. Loquax Languages reserves the right to charge the price for the Goods stated in its price list in force on the date of the acceptance of the Customer's order. Value Added Tax (VAT) and any other taxes or duties chargeable in respect of the sale of the Goods shall be payable by the Customer in addition to the net price quoted on all orders with a delivery address in the UK.
 2. **Educational institutions and businesses** may submit an official signed order on headed paper or on a signed **official order form**. An order transmitted by fax is acceptable. An order submitted by email or by telephone is acceptable if an official order number is quoted. An invoice will be sent out under separate cover at the same time as the Goods. Payment is due in full **no later than 30 days** after the date quoted on the invoice. If payment is not made in full on the due date Loquax Languages reserves the right to charge **interest at 2% per month** on the outstanding balance. Under no circumstances can invoices be issued in advance of the supply of the Goods.
 3. Any delivery date quoted is only an estimate and not of the essence. Loquax Languages accepts no responsibility or liability for any delay or failure to deliver Goods ordered.

4. The Customer must allow **28 days** for delivery of Goods ordered.
5. **Loquax Languages does not supply Goods on approval or for evaluation.** Goods can only be supplied on receipt of an official order.
6. Returns of Goods delivered not as ordered or delivered on a sale or return basis shall be in mint, resellable condition.
7. Loquax Languages warrants to the Customer that the Goods are free from defects in materials or workmanship at the time of supply. Loquax Languages's only liability in the event of any breach of this warranty shall be to replace without charge any defective Goods returned to Loquax Languages **within 14 days from the date of delivery**, and to refund to the Customer any postage costs incurred in returning defective Goods. This warranty does not oblige Loquax Languages to replace Goods damaged through misuse or by neglect by the Customer.